

TERMS AND CONDITIONS

Vokèra 'Get on your 'A' game' Promotion.

PARTICIPANTS

1. The promotion is only open to bona fide Gas Safe Register registered installers resident in the United Kingdom who make a bona fide purchase of a Vokèra Compact A boiler during the qualifying period.
2. The promotion is only open to members of the Vokèra affinity support and reward programme. To qualify for the promotion current non members can either register to the scheme via www.vokeraaffinity.co.uk, complete a registration form available at most merchant branches or call **0870 240 8243**.
3. Any registrations to the affinity scheme that are received by Vokèra after the promotional period will not qualify for the promotion, even if a Compact A was purchased during the promotional period.

QUALIFICATION

4. The first purchase of a Compact A has to be made within the qualifying period, 1st June 2010 to 31st August 2010 inclusive.
5. Only the first purchase of a complete Vokèra Compact A boiler qualifies for this promotion.
6. In the event of depleted Compact A availability, back orders can be placed and will qualify for the promotion if purchased during the promotional period. The reward (international football shirt / Premiership home shirt / SPL home shirt) will only be despatched upon delivery and receipt of goods (Compact A).
7. Purchases of part systems, product exchanges, warranty claims or spares do not qualify. Nor do sales of Boilers, which are subsequently returned for any reason.
8. Boilers which receive contract support from Vokèra are not eligible for this offer.
9. Contractors are not eligible to participate in this promotion. Contractors are classed as companies purchasing more than 20 boilers per month.

HOW TO CLAIM

10. Current affinity members whose points are allocated automatically do not need to claim. They will be contacted, within 15 working days of making the qualifying first purchase of a Vokèra Compact A, with instructions on how to order their football shirt via the affinity website, within the stated deadline.
11. All other affinity members must complete the 'Get on your 'A' game' Vokèra Promotion claim form, available from merchant branches, or call **0870 240 8243** to order one. Attach your original invoice for your first Compact A Boiler, purchased during the qualifying period, then send this to:-
**'Get on your 'A' game',
Freepost RRUL-AEEJ-TGAB,
Vokèra,
46 Uxbridge Road,
Hampton, TW12 3AD.**
12. Claim forms must be accompanied with the original proof of purchase, no photocopies will be accepted. Invoices will be returned.
13. Closing date for receiving claim forms is Friday 10th September 2010, 17.00hrs, claims received after this date and time will not be accepted and invoices relating to purchases outside the qualifying period will not be valid.
14. When the claim form and invoices are received and deemed bona-fide the claimant will be contacted, within 15 working days, with instructions on how to order their football shirt via the affinity website.

15. All customers who qualify for the promotion must order their football shirt via the Vokèra affinity website no later than Friday 8th October 2010, 17.00hrs. Any orders received after this date and time will not be accepted.
16. The promoter reserves the right to reject any claim that they consider non-bona fide.
17. No claims will be accepted by agents, in bulk or from third parties.

REWARDS

18. Claimants will receive the reward within 28 days of the order being received. Subject to availability, see conditions 21 and 22.
19. All claimants are limited to one reward. Only one football shirt can be claimed per person / company regardless of multiple Compact A purchases.
20. The reward is either an international home football shirt from one of the following countries; Argentina, Brazil, USA, England, France, Holland, Italy, Portugal, Spain, Republic of Ireland, Scotland, OR a Premiership team home football shirt, OR a SPL team home football shirt.
21. Availability of specific team shirts or sizes are not guaranteed. Vokèra are not liable to satisfy orders outside of the promotional format.
22. The promoter reserves the right to substitute alternative goods to those advertised.
23. There is no cash alternative.

PROMOTERS RIGHTS

24. The promotion is being run by Vokèra Ltd, Borderlake House, Unit 7 Riverside Ind Est, London Colney, Herts, AL2 1HG.
25. The promoter reserves the right to reject any claim that they consider non-bona fide.
26. The promoter reserves the right to substitute alternative goods to those advertised.
27. The promoter reserves the right to alter, amend or withdraw the promotion or any part of it without prior notice or compensation due to circumstances beyond its control. The promoter's decision shall be final and binding and no correspondence will be entered into.

GENERAL

28. If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers.
29. Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards.
30. Participation in this promotion is deemed to be in acceptance of these terms and conditions.

Further copies of these terms and conditions can be obtained by writing to Vokèra 'Get on your 'A' game' Promotion, PROMOTION RULES, Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Herts, AL2 1HG.